



SWK15

Warranty
and care



> ABOUT YOUR FABRIC

SWK15 is a micro-perforated fabric with a 15% opening coefficient that offers a high standard of thermal and visual comfort.

Exceptionally tear resistant, SWK15 is suitable for a range of outdoor solar protection solutions: vertical roll-down awning, shade sail, pergola, veranda, velum...

> RECOMMENDATIONS FOR USE

SWK15 fabric is suited to outdoor solar protection use. You should not encounter any specific problems if you follow the following recommendations:

- > On receiving the product, check SWK15 is taut and does not rub against the surrounding structure. This prevents premature wear and water retention after rainfall.
- > It may be used in the rain but avoid rolling it up when damp for long periods. If you must roll it up when wet, unroll within 48 hours if possible to dry.



- > Comply with the wind classifications indicated by the manufacturer of the final product.
- > Avoid cooking under your fabric. Greasy fumes may gradually settle on the surface of the fabric and promote the formation of dirt and mold.
- > During use, a slight sagging of the fabric may occur. If so, ask a specialist to adjust the tension and restore the fabric to a satisfactory degree of flatness.
- > Occasionally check winding quality and ensure the mechanism functions correctly. This will reduce the appearance of creases and folds. Visual flaws do not affect the fabric's main function of solar protection.

STANDARD CLEANING

SWK15 is designed to resist bad weather and climate stress.

Clean your fabric regularly to ensure the full effectiveness of SWK15.

- > Visually inspect the fabric once a year to check the following points:
 - No cuts or tears on the edges or interior of the fabric, or where it has been welded or sewn
 - No thick plant or animal deposits
- > Clean the fabric once a year as follows:
 - Unwind the SWK15 fabric completely
 - Remove dust with a soft brush or vacuum cleaner
 - Wash the fabric using soapy water with a dilution of 10% per liter and at a temperature of 20°C
 - Rinse with clean water
 - Repeat the operation if necessary
 - Let it dry in the open air
 - Roll up the SWK15 fabric once dry

> STAIN REMOVAL

For stubborn stains, use a special product such as TEX'AKTIV CLEAN recommended by DICKSON CONSTANT and rinse well after use.

> PROHIBITED SUBSTANCES AND PROCEDURES

Cleaning procedure	Organic chemical products	Inorganic chemical products
Abrasive powders	Acetone - Gasoline - Benzene	Ammonia - Nitric acid
Abrasive pastes	Toluene - Trichloroethylene	Bleach - Acetic acid
Abrasive liquids	Perchloroethylene	Sulfuric acid
Abrasive sponges	Kerosene - Turpentine oil	Soda - Caustic soda
Pressurized steam	Heating oil and others	Hydrochloric acid



CONVENTIONAL WARRANTY

A conventional warranty is given by DICKSON CONSTANT to SUNWORKER fabric for 5 years from the date of purchase of the blind or awning and under the following conditions:

WE GUARANTEE:

- Resistance to breaking at least equal to 100 daN/5cm in warp and 60 daN/5 cm in weft according to the EN 13561 standard
- Fire retardant certification – Depending on the range: M1 or M2 - NF 92503 / B1: DIN 4102 / C1: UNI 9176 / Classe 1: UNE-EN 13773:2003) / Euroclass Bs2d0 (EN 13501-1) (fire retardant certificates available)
- UV color resistance: a minimum of 4/5 (1000 hours), 3 or 4 class according to colors and the EN 13561 standard
- Replacement of the defective linear meters of fabrics excluding all other possible costs or any compensation.

The warranty covers exclusively properly maintained fabrics under normal condition of use and environment.

Any complaint must be sent within 10 days of the defect being noticed, accompanied by the purchase invoice, via registered mail with confirmation of receipt to the retailer where the product was initially bought.

The fabric must be made available to the experts of DICKSON CONSTANT or its insurance company. Replacement or reimbursement of the defective fabric does not extend the duration of this warranty.

THIS WARRANTY DOES NOT COVER:

- The parts of the awning or blind other than the fabric sold by Dickson Constant
- Imperfections such as mottling, blocked holes, and bow effect within the tolerances of our data sheet (cf additional technical report)
- Defects from the ageing and normal wear of the fabric not exceeding those specified in the EN 13561 standard.
- The consequences of the conditions of installation, environment or use not corresponding to the usual conditions, professional use, the standards prescribed by DICKSON CONSTANT or the purpose for which the fabric is intended.
- The repair of damage or defects in the fabric resulting from accidents or negligence that are not the responsibility of DICKSON CONSTANT or resulting from an unexpected event.

EXPRESSLY EXCLUDED IN PARTICULAR IS ANY DETERIORATION DUE TO:

- Faulty maintenance or the use of unsuitable products or instruments: no detergent, chemical product or solvent may be used, nor any scraper or other instrument that may damage the surface
- Lightning or unusual climatic conditions
- Atmospheric or phytosanitary pollution (algae, moss, and the like)
- Soiling caused by animals
- Faulty assembly or handling by the user, the projection of various products, hanging objects on the fabric, falling objects, bumps, road accidents, vandalism, burns from cigarettes or other sources, or fire.

This limited warranty shall under no circumstances pose an obstacle to the legal guarantees.