

COVID-19 MAINTENANCE GUIDE AND CLEANING INSTRUCTIONS



Thank you for choosing Dickson® woven flooring. Invented based on extensive research and perfected thanks to Dickson's tried and true experience and know-how, this flooring combines the durable quality and convenient upkeep of vinyl flooring with the aesthetic appeal and enjoyable texture of textile flooring.

Thanks to its unique composition, our flooring is extremely easy to maintain and comes with a 15-year warranty. Although its woven structure gives it a slightly raised surface pattern, Dickson's exclusive assembly process guarantees our flooring is impermeable to liquids, dust, and dirt. Dickson® woven flooring helps maintain room sanitary standards. Rot-free and antibacterial, it is resistant to dust mites, mould, and fungi.

As part of efforts to reduce the spread of the COVID-19 virus, we have produced a short guide to cleaning and disinfecting our flooring to prevent the potential growth of bacteria. These maintenance instructions are designed to safeguard the resistance, appearance, and overall performance of your Dickson® woven vinyl flooring.

DESINFECTION

The COVID-19 health emergency has changed our approach to hygiene. Disinfecting your Dickson flooring is now a key component of any health and safety routine. We suggest the following cleaning process:

- Dilute bleach in cold water: 1 liter of 2.6% bleach to 4 liters of water.
- Start by cleaning the surface.
- Wash with bleach diluted in water.
- Leave for 10 minutes and then rinse. It is important to rinse well with clean water after using a disinfectant.



IMPORTANT

Never use acetone, trichloroethylene, wax, greasy detergent or nail polish remover

REGULAR CLEANING

> Vacuuming

- Vacuum your flooring regularly using a vacuum cleaner equipped with a brush (Lindhaus type), it will allow optimal dust removal.

> Washing

- Dilute the neutral detergent (or alkaline if very dirty) according to the recommendations of the manufacturer.
- Using a soft bristle broom, mop the floor with the solution.
- Wait a few minutes and then rinse with clear water.
- Dry the surface with a water vacuum cleaner or a soft microfibre rag or the equivalent.

DEEP CLEANING WITH A CLEANING MACHINE

- The area to be treated must first be carefully dusted.
- In case of stained or very dirty areas, spray a solution of diluted detergent according to the manufacturer's recommendations on these areas.
- Then fill the water tank section of the carpet cleaning machine with warm or hot water and a bit of detergent.
- Wash in straight lines, along the length of the flooring if at all possible. With each new passage, overlap the previous one by a few centimeters to avoid leaving any traces behind.

This method can be used for regular maintenance. But in that case, only treat the heavy traffic zones.

All the machines presented in the guide have been tested and approved by us. The most efficient machines are machines using «two contra-rotating cylinder brushes» technology.



IMPORTANT

Use a carpet cleaning machine equipped with soft bristle rollers or microfibre rollers.

SPOT/STAIN REMOVAL

Stains/spills should be cleaned up as quickly as possible, when they are still fresh, and then rinsed with clear water.

STAINS	STAIN REMOVERS
Traces of acrylic glue and/or fresh paint	Lighter fluid / Naphtha or white spirit. After applying the solvent, carefully wipe the flooring.
Mineral stains (construction dust, plaster, cement ...)	Acid detergent (descaler, scrub ...)
Drop of dry paint, chewing-gum	Use a freeze spray and then delicately remove the paint/gum with a spatula.
Wine, beer, non-alcoholic beverages, milk, fruit, cream	Hot water and a neutral cleaning agent with a few drops of ammonia if necessary.
Chocolate, oil, coffee/tea, grease, tar	Hot water and powerful alkaline detergent. For tough stains, apply a solvent such as lighter fluid/naphtha or white spirit. Rinse thoroughly.
Shoe/scuff marks	Rub with a dry rag.
Ink, ball-point pen, marker, lipstick	Methylated spirits
Rust	A neutral cleaning agent and 10% oxalic acid
Blood	Cold water and ammonia
Cigarette burns	Scrape with a spatula and then apply a few drops of lacquer.

For more information about our maintenance guidelines, click here:

<https://www.dickson-constant.com/en/woven-flooring/maintenance>